

# CHARACTERISTICS OF CULTURAL COMPETENCE SKILLS

(Source: National MultiCultural Institute, 2006)



1. Being aware of his or her own culture and values and respecting differences.
2. Being aware of and working at controlling own biases and how these may affect interactions with others.
3. Culture-specific knowledge.
4. Knowledge of institutional barriers that prevent some cultural groups from accessing resources and opportunities.
5. Ability to build strong cross cultural team relationships and to be comfortable with difference.
6. Flexibility and ability to adapt to diversity.
7. Ability and willingness to be an ally to individuals who are different from himself and herself.
8. Effective communication skills across differences.
9. Ability to mediate cross-cultural conflicts

*W-JCC, Office of Multicultural Affairs, 2010-2011*